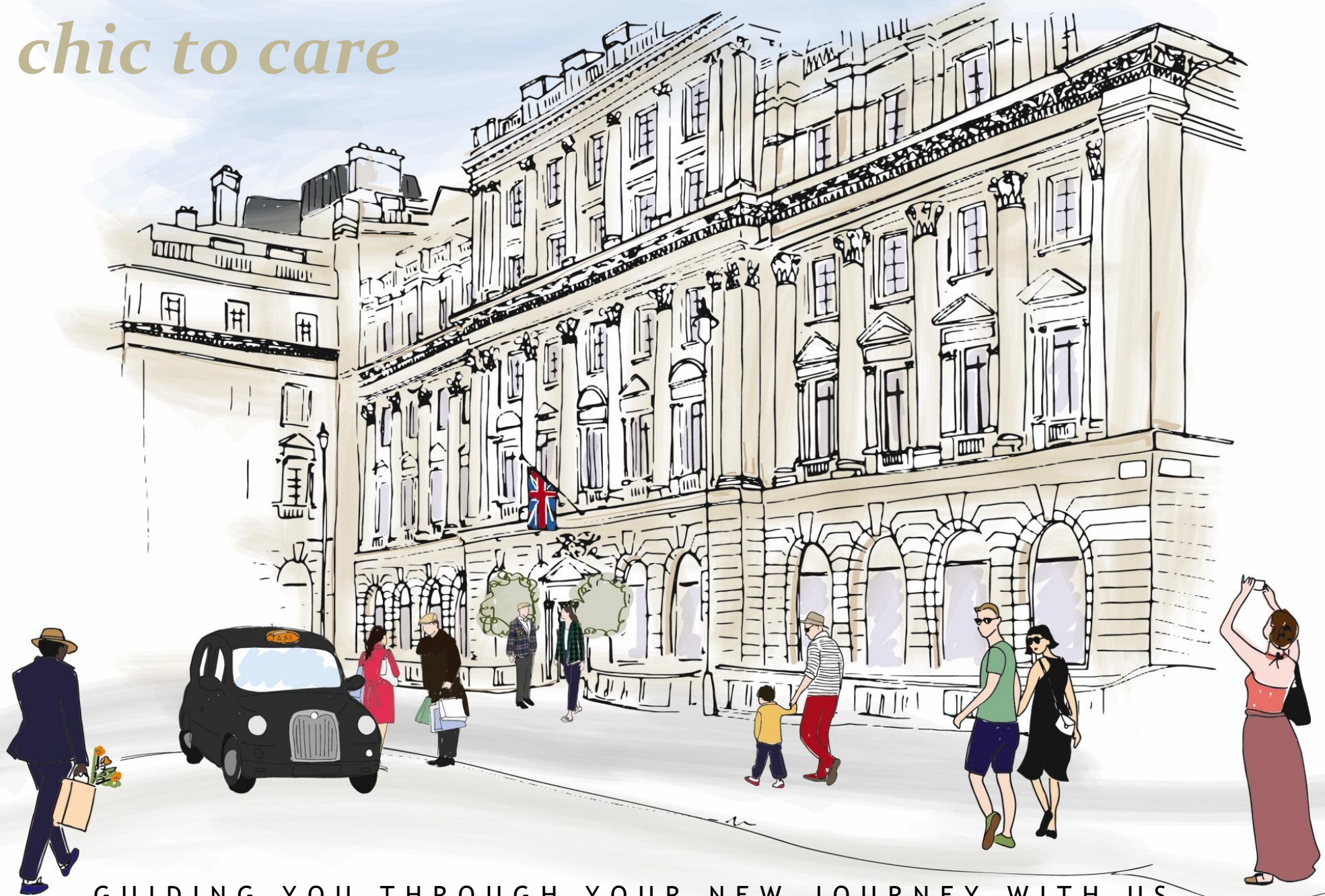


*C'est chic to care*



GUIDING YOU THROUGH YOUR NEW JOURNEY WITH US



Our team continues to provide our service from the heart, it will just be a meter plus apart and with a mask. Elevators are restricted to 1 guest or one party per lift.



Hand sanitisers are available in all our public areas. Please feel free to use them regularly. Temperature checks are available on request.



Car services, including valet parking, include disinfection of touch-points. Please take note that masks are mandatory in all London Transportation and shops.



All luggage handles will be disinfected before being brought to your room.



We also offer an online check-in. Key cards, pens and payment terminals are disinfected after each use. Newspapers will remain available upon request or electronically. Your departure will be just as simple. Receive your invoice by email and drop off your keys in our key box available in the lobby.



Back to back usage of rooms will be avoided. Our ventilation system is unique to each room, ensuring 24/7 supply of fresh air. Our daily housekeeping and turndown service will be adapted to your needs. Additional amenities, such as sanitary kits and ozone filters, are available upon request.



The highest hygiene standards are practised in all our dining venues to ensure your safety. Seating areas are disinfected after each guest and social distancing is applied in all steps of your experience.



When giving your order, our room service team will enquire as to your choice of delivery, our team can leave your order on your doorstep or set it up in your room all the while respecting the required social distancing measures.



Our Gym facilities promote social distancing and are regularly disinfected.



Should you experience any symptoms during your stay, please call our Front desk and we will assist you in the next steps to take.



This time of Covid-19 is difficult for us all. Please share your experience with our team and help us enhance our service from the heart.

